# Using LockDown Browser and a Webcam for Online Exams

This course requires the use of LockDown Browser and a webcam for online exams. The webcam can be built into your computer or can be the type that plugs in with a USB cable. Watch this [short video](http://www.respondus.com/products/lockdown-browser/student-movie.shtml) to get a basic understanding of LockDown Browser and the webcam feature. A student [Quick Start Guide (PDF)](http://www.respondus.com/downloads/RLDB-Quick-Start-Guide-D2L-Student.pdf) is also available.

Then download and install LockDown Browser from this link:

<http://www.respondus.com/lockdown/download.php?id=957434800>

To ensure LockDown Browser and the webcam are set up properly, do the following:

* Start LockDown Browser, log into **TCU Online**, and select this course.
* Locate and select the **Help Center** button on the LockDown Browser toolbar.
* Run the **Webcam Check** and, if necessary, resolve any issues.
* Run the **System & Network Check**. If a problem is indicated, see if a solution is provided in the Knowledge Base. Troubleshooting information can also be emailed to our institution's help desk.
* Exit the Help Center and locate the practice quiz named [**NOTE TO INSTRUCTOR: CREATE A BRIEF PRACTICE QUIZ AND INSERT NAME OF QUIZ HERE; IF NECESSARY, INCLUDE LOCATION OF QUIZ**].
* Upon completing and submitting the practice quiz, exit LockDown Browser.

When taking an online exam that requires LockDown Browser and a webcam, remember the following guidelines:

* Ensure you're in a location where you won't be interrupted
* Turn off all other devices (e.g. tablets, phones, second computers)
* Clear your desk of all external materials not permitted — books, papers, other devices
* Remain at your computer for the duration of the test
* If the computer or networking environment is different than what was tested above, repeat the Webcam and System checks prior to starting the test
* To produce a good webcam video, do the following:
  + Avoid wearing baseball caps or hats with brims
  + Ensure your computer or tablet is on a firm surface (a desk or table) — not on your lap, a bed, or other surface that might move
  + If using a built-in webcam, avoid tilting the screen after the webcam setup is complete
  + Take the exam in a well-lit room and avoid backlighting, such as sitting with your back to a window
* Remember that LockDown Browser will prevent you from accessing other websites or applications; you will be unable to exit the test until all questions are completed and submitted.